CALLS · ON ITS OWN OR WITH LEAD CRM

Dialer

Call from the browser or your phone, record every call, and let AI write the notes.

WHO IT'S FOR Inside sales, collections and support teams that make many calls and need them logged without typing.

$9
per user a month with 1 number included (Team $15, 3 numbers)

1 credit = 1¢
the price a minute shows before every call

2
ways to call: in the browser, or ring your mobile first

WHAT IT DOES

—Call faster

- **Calling** — in the browser, or your mobile rings first; leads see a local number.
- **Power dialler** — calls the next lead by itself: gap, pause, retries, voicemail drop.
- **Live calls** — hold, transfer, 3-way; on Team, managers listen, whisper or join.

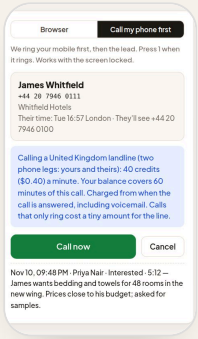
—Every call logged

- **Recordings and AI notes** — transcript, summary and next step after each call.
- **Incoming calls** — hours, phone menu, ring groups, voicemail and missed-call alerts.
- **Text messages** — texts on your numbers, next to the calls.

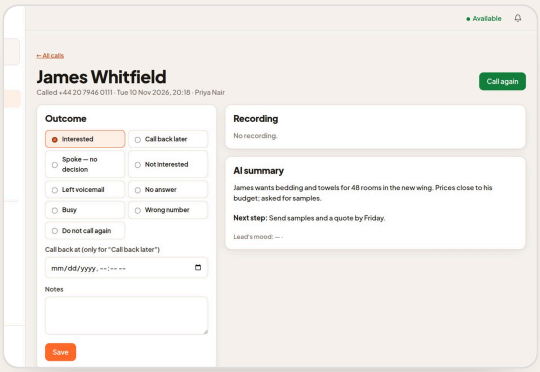
—Clear costs, safe calling

- **Prepaid credits** — top up from $5; never expire; carrier price × 1.5, shown first.
- **Numbers** — US in a minute, UK after an ID check; extras at 2× carrier price.
- **Do Not Call and calling hours** — only in the lead's local hours; limits rise as you use it.
- **Team reports** — outcomes, connect rate, talk time and credits per agent; CSV.

INSIDE THE APP



The price and talk time show before you call



Every call: outcome, AI summary and next step

Works with

Only connections that exist in the app today; "being set up" ones are switched on as soon as they are approved.

SUITE APPS

- **Lead CRM** — one-click connect; calls and AI notes land on the record
- **Store CRM** — finished calls go to the customer's history
- **Broker OS** — click-to-call; calls come back as activities
- **Suite hub** — in the Business Suite: one sign-in and rights per module

OUTSIDE SYSTEMS

- **Telnyx phone network** — calls, numbers and texts in any country it serves
- **HubSpot, Pipedrive** — each finished call logged on the contact
- **Any web app** — embed the Dialer phone on every page with one script
- **Any other CRM** — a click-to-call link: /call?to=...

DEVELOPER AND DATA TOOLS

- **REST API** — start calls, add contacts, manage Do Not Call
- **Signed webhooks** — call completed, summary ready
- **CSV** — import call lists; export team reports

Get started at dialer.thecodesmith.tech

Pay per user for the software; calls and extra numbers from prepaid credits. No free trial.

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